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Request for Proposals Addendum Lewis and Clark Public Health Mobile Crisis Response Team RFP Addendum #1: Questions and Responses

Question: How is the MCRT currently dispatched? Is it through 9-1-1 and/or is it managed separately through an alternative call center (e.g., 988)?

Response: MCRT is currently dispatched through 911.

Question: As the MCRT expands, is there any indication as to how the MCRTs will be dispatched? Will they continue using the existing method or will the increased call volume require a separate dispatch method?

Response: We anticipate continued use of the current method (i.e., 911) for the MCRT's law enforcement/behavioral health collaborative responses.

Growth in volume of calls is manageable at this time. MCRT responds independently from law enforcement for a smaller portion of calls that have been previously identified as low risk (e.g., public schools and behavioral health providers).